

#### **Contact Information**

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## About Us - Our Approach

FJAKA Furniture is a Dutch brand specialising in outdoor furniture. We closely collaborate with designers, architects, and creative individuals to create inspiring outdoor spaces that are both functional and aesthetically appealing.

The word 'FJAKA' originates from the Dalmatian coast. It doesn't have a direct translation into one word but rather describes a feeling – a sense of relaxation, embracing a slow pace in life and finding joy in simple pleasures.

At FJAKA, we strive to create exceptional outdoor spaces that seamlessly combine quality and affordability.

- We exclusively work with the highest quality teak (Grade A+).
- Through our collaborations with designers, architects, and creative individuals, we create unique designs.
- Our partnerships with suppliers in Indonesia enable us to strike the perfect balance between quality and affordability.

#### **Product Information**

#### **Furniture**

Our furniture is crafted from solid teak wood, and it is delivered fully assembled and ready for placement upon delivery.

Our furniture is available in neutral, coated, weathered gray, and weathered black teak wood.









#### Seat Cushions and Decorative Pillows

To create furniture that is both functional and aesthetically pleasing, we exclusively use high-quality cushions designed for outdoor use. Therefore, all our seat cushions are made of high-quality Quickdry material. Quickdry offers several advantages:

1. **Quick Drying**: Quickdry cushions are designed to quickly drain moisture and water. This means they can dry rapidly after exposure to rain or humid conditions, making them ideal for outdoor cushions or furniture exposed to the elements.





- 2. Weather Resistance: Thanks to their quick-drying capability, Quickdry cushions are resistant to mold growth and moisture-related damage, making them suitable for outdoor use.
- 3. **Durability**: Quickdry cushions are made of durable and wear-resistant materials. They retain their shape and quality even after prolonged use.
- 4. **Comfort**: Despite their quick-drying capability, Quickdry cushions still provide comfortable support and softness, making them suitable for both indoor and outdoor use.
- 5. **Easy to Clean**: Because they repel moisture quickly, Quickdry cushions are generally easy to clean and maintain. Stains can be easily removed.
- 6. **Longer Lifespan**: Due to their weather resistance and durability, Quickdry cushions typically have a longer lifespan than regular cushions.

Our decorative pillows are quilted, enhancing the appearance and providing additional comfort.



#### **Fabrics**

We primarily collaborate with our partner Sunbrella Fabrics and Agora Fabrics. These luxurious fabrics have a natural look and are woven with '100% solution-dyed acrylic' yarn. These yarns possess excellent outdoor properties, including colorfastness, water resistance, stain resistance, and they can be machine washed. Despite these benefits, the fabric remains soft and breathable.

Below mentioned all the possibilities regarding the Agora Panama Line. Besides this line, we can supply all fabrics from the Sunbrella Odyssey and Sunbrella Bahia line.



# FJAKA



### **Protective Covers**

By default, all our cushions are made with durable outdoor textiles and Quickdry seat cushions for an optimal experience. Although these products have excellent properties, we recommend taking care of your cushions by using our available protective covers, especially during extended periods of cold and inclement weather. During these times, we advise storing your cushions indoors. Our protective covers allow your furniture to remain safely outdoors, ensuring they stay in top condition.

### Care and Maintenance

Your teak wood furniture is a beautiful addition to your outdoor space, but it may require some extra care and attention over time due to weather and use. To keep your furniture in top condition, we offer high-quality teak cleaner and teak maintenance oil.

Our teak cleaner effectively removes dirt, stains, and impurities, preserving your furniture's natural appearance.

After using our teak cleaner, we recommend treating your furniture with our teak maintenance oil. Teak wood is a natural material that requires regular care and protection. The maintenance oil provides wood protection, restores its natural luster, and prevents drying and cracking. Regular use of the maintenance oil ensures your furniture continues to look beautiful.

## Quality and Sustainability

To create a sustainable production cycle, we aim to minimize our impact on the environment on three different levels.

#### 1. FSC 100%

The wood used in our products is exclusively sourced from controlled plantations that adhere to strict reforestation procedures. This is why we proudly carry the FSC 100% certification. When a product bears the FSC 100% label, it means that all the wood in that product comes





from forests managed according to strict sustainability standards. This includes forest management that takes into account ecological, social, and economic aspects. The goal is to ensure that forests are preserved for future generations, biodiversity is protected, forestry workers are treated fairly, and logging is done in an environmentally friendly manner.

## 2. Zero plastic policy

We are committed to reducing the use of single-use plastic, and that's why our packaging is made of recyclable and biodegradable materials such as paper and cardboard. This way, we contribute to reducing our ecological footprint and ensure that our products are not only beautiful but also eco-friendly.

#### 3. No toxic substances

Another crucial aspect of a sustainable production cycle is the integration of water-based paint and coatings into our treated wood products. No toxic substances are used.

## Our Market and Pricing

FJAKA operates in the wholesale market, serving a diverse range of customers. We are also experienced in project furnishing for both larger and smaller clients, from furnishing private living spaces to equipping large resorts and everything in between. Our broad experience allows us to meet various needs and provide customized solutions.

As prices can vary depending on the nature and scope of the order, we can provide detailed pricing information upon request.

For all our orders, we require a minimum deposit of 30% of the total order amount. The remaining amount is to be paid upon receipt of the goods (in the case of wholesale) or upon receipt of a 'Bill of Lading' copy (in the case of FOB delivery). This approach aims to make the ordering process as smooth and transparent as possible for our customers.

To place an order, please contact us at info@fjakafurniture.com.

#### Warranty

We stand fully behind the quality of our products and want you to enjoy your purchases with confidence. For our furniture, excluding cushions, protective covers, and fabrics, we offer a 2-year warranty against factory or material defects that would affect the intended use of the product. This warranty begins on the day of purchase.

It's important to note that this 2-year warranty applies to material and manufacturing defects arising from normal use. However, this warranty does not cover defects or imperfections due to regular wear and tear or aging over time. Situations not covered by this warranty include, but are not limited to, color fading, changes in wood texture, scratches from daily use, damage due to improper maintenance or misuse, and so forth.

For example, the warranty does not cover color fading or bleeding, cracks, scratches, or lacquer chipping resulting from normal use. We stand behind the quality of our products and





will make every effort to correct any manufacturing or material defects within the valid warranty period.

# **Shipping Information**

## Wholesale Orders

For wholesale orders delivered directly from our own stock, we typically have an average delivery time of 10 working days. Transport costs within Europe amount to 17.5% of the total order value. For orders outside Europe, we provide transport solutions upon request.

## FOB (Free on Board) Delivery

We offer FOB deliveries with a production lead time of 90 days plus shipping time, worldwide. Our shipments adhere to internationally recognized incoterms and the FOB principle for efficiency and transparency.

